



**COVID-19**

**AMANO WORKING PRACTICES**

**Update – 29<sup>th</sup> September 2020**

**Amano is continuing to review our working practices in line with government advice, also we will work within the procedures that universities and colleges are putting in place for the start of the academic year 2020/21.**

**Our priority is minimising the risk to our students, our support consultants, and any others we work with.**

**Students, Learners and Apprentices.**

The Government restrictions due to coronavirus mean that your learning support is likely to be remote currently. Remote support can be very effective. We can usually be flexible in the time of support, we can use your preferred method: Zoom, Skype, Teams, FaceTime, or similar, and provide telephone support. Your support consultant can also help you in accessing your university or college online learning resources and lectures – just ask them.

**Face-to-Face Support.**

Where requested, and where a support consultant can offer face-to-face support, we will follow the current Government and University guidance, undertake a health screening, a full risk assessment, and all health precautions will be followed for every session.

**Assessors and Disability Advisers.**

Amano is continuing to provide full remote support services to our students, learners and apprentices. The Government restrictions due to coronavirus mean that support is likely to be remote rather than face-to-face (see above), and Amano will offer various remote, online solutions to achieve ongoing support. Our consultants will also be supporting their students to access the university and college online learning resources.

Do continue to recommend new students to Amano in the normal way, if you have any queries our contact details are the same:

**Email: [dsa@amanotech.com](mailto:dsa@amanotech.com) Tel: 01822 600060**

Thank you, we hope that together we can minimise the disruption and return to more normal working practice quickly.

Best wishes and we hope that you stay well,

Amano Student Support.